



2009
Annual Report



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Volunteers

Volunteers assist us in so many ways. We know that it is because of your support that we are able to provide the services we do. We are indebted to you for your kindness and generosity.



CRC Staff

It is with sincere thanks that we acknowledge our dedicated staff team.

Debra Dineen	<i>Executive Director</i>
Carmel Hili	<i>Program Coordinator</i>
Phil Nazar	<i>Housing Manager/Worship Leader</i>
Adonica Huggins	<i>Asset Mapping Research Coordinator</i>
Bob Jackson	<i>Drop-In Coordinator</i>
Simone McLaughlin	<i>Resource Coordinator</i>
Andrew Allan	<i>Community Chaplain</i>
Michelle Brown	<i>Housing Worker</i>
Pamela Rew	<i>Housing Worker</i>
Paul Denison	<i>Housing Worker</i>
Bianca Martins Pham	<i>Community Manager</i>



Message from the Chair and Executive Director

2009 was a difficult year. We said goodbye to our home of almost 30 years at 40 Oak Street. Our subsequent move into four different locations was difficult on all of us, but one in which the staff and volunteers managed with as little disruption as possible. We said goodbye to Carmel Hili after 35 years of service. We also said goodbye to Andrew Allan, both of whom had significant impacts on those we serve. Simone McLaughlin joined us as our Resource Coordinator and Bianca Martins Pham joined us in the spring as our Community Manager. Phil Nazar took on the role of Housing Manager as well as continuing his responsibilities of worship leader for Regent Park United Church.

In May, Moss Park Armouries was transformed into a beautiful venue as we celebrated by hosting a gala showcasing 40 individuals/groups who have been instrumental to the CRC. A book called *40 Stories* speaks to CRC's unique ability to bring people from different walks of life together, respecting all who walk through our doors. A dedicated group of volunteers organized the event and sold over 500 tickets ensuring this was a tremendous success and that the story of CRC was shared with many. The CRC worked hard to brand the new building and developed a new logo for 40 Oaks. There we will provide 87 units of deeply affordable housing, a community hub and a multi-faith worship space.

Due to the success of the May 5th event, we decided to adapt the logo for the new building so that the CRC brand was as fresh and invigorating as it should be and that the two work together. We are hopeful that you will find the new logo as enlightening as we do. "Building Lives. Creating Community." is our tagline which represents our desired outcomes for the communities we serve.

Also in May of 2009, we saw the first families return to Regent Park and move into their new homes. The sense of pride among the families was palpable. Many families commented that for the first time they felt they could invite their families and friends into their homes without worrying about the disrepair of the buildings in which they were living.

In late fall, new condominium owners began moving into the community for the first time. We welcome their participation as we move forward together, creating community.

Towards the end of the year, excitement abounded as the community waited in anticipation for the opening of the Sobey's, RBC, Rogers and Tim Hortons. For the first time in the history of Regent Park there was retail, which means the beginning of economic growth for Regent Park!

Poverty remains the most salient issue we see daily. It takes leadership and dedication to overcome. It's a long term issue that needs comprehensive and diverse responses. We know it cannot be resolved quickly, but we are committed to working with our participants and partners to ensure voices are heard and action is taken to rectify poverty's attendant issues, so stay tuned in 2010 for the CRC's upcoming advocacy plans.

We would like to thank the staff of the CRC for their compassion and dedication particularly through very difficult circumstances, and to the volunteers who assist us in our day-to-day programming, and to the Board of Directors for the tremendous work they do.

Finally, we would like to thank our many funders and friends, who believe in the work we do, and who share our vision to Build Lives and Create Community.

Greig Clark
Chair

Debra Dineen
Executive Director



Community



Change is all around us here at the CRC. From temporary (and tight) office and program spaces, to an ever transforming community, we've all had to embrace change!

In May 2009, some residents from phase one of the redevelopment were able to move back in to their new homes. After nearly four years of living in chaos and upheaval, we were happy to see and hear the pride felt by those who were able to move back. Floor to ceiling windows, clean new surfaces and respectful maintenance service have all led to people feeling a sense of rejoice and relief.

2010 will prove to be another year of upheaval as we prepare to see over 400 families moved out of the community to make way for phase two of the redevelopment. Ensuring we remain available and calm for them during this time is extremely important. We know from the first phase, that our ability to listen and help them sort through issues and advocate with them is extremely important to their well-being.

This year we focused attention on developing methodologies that would enable the residents of the community to assist their neighbours when crises occur. Residents and agency staff have been trained by the Centre for Victims of Torture so that they can provide immediate supports to families who may be in need.

As we work to advocate for keeping all existing ground level gardening space, we are also creating alternative opportunities for gardening, thereby improving food security and access for our community. With partnerships with the City of Toronto, Green Thumbs Growing Kids, TDSB and Dixon Hall we are in the process of piloting a school gardening program at Sprucecourt Public School for 2010. In addition, we aim to improve public awareness of balcony, roof-top and container gardening.

We are also proud to announce that the CRC, amongst other key partner agencies received funding for three years from the National Crime Prevention Centre for an innovative youth gang prevention project. The CRC has committed to hiring a Parent Engagement Worker to work with parents with youth between 10-18 years of age, who are at risk of becoming gang involved. The project called MY (Mobilizing & Mentoring Youth) Regent Park is a holistic approach to gang prevention working with youth serving agencies, the criminal justice system and faith groups.

We are hopeful that the MY Regent Park project will have a positive impact on our community. Our social enterprises have been busier than ever. In 2009, the Self-Reliance Workers' Co-op secured large contracts, and have employed up to twenty workers. Through contracts with Toronto Community Housing Corporation, we've been able to hire many residents of Regent Park, as well as people who may not have held a job before.

Sunshine Multicultural has been continuing to produce delicious food for their clients but have struggled with the limited use of kitchen space since our move. They are eagerly awaiting use of the brand new community kitchen at 40 Oaks!

The 2009 Sunday in the Park was very well attended, the weather was great, and there were lots of activities for everyone. In 2010 we expect our new neighbours to come out and enjoy the festival and meet their community members.



Through the transformation around us, we are excited about our new space where we hope to create an environment where our community, new and old, can come together to feel at home. We are thankful to our volunteers, donors and co-workers for supporting us as we continue to support the community around us.



Asset Mapping Research Project

CRC



“Key to Women’s Health: A Health Promotion Framework to Prevent Stroke Among Marginalized Women (Phase III)”

“Key to Women’s Health: A Health Promotion Framework to Prevent Stroke Among Marginalized Women (Phase III)” is a feminist research project in collaboration with the Ontario Women’s Health Network (OWHN) and funded by the Ontario Stroke System. It relies on a methodology called Inclusion Research, informed by Asset Mapping, which trains community members from populations under study about the social determinants of health. This project develops resources to support women who are marginalized to address: the risks, signs and symptoms of stroke; the challenges to maintaining good general health; and acting individually and collectively to overcome systemic barriers.

At the CRC, Farida Athumani and Marcia Jarman have been working as Inclusion Researchers (IRs) since 2005. They participate on a Provincial Working Group with agencies and networks in the areas of stroke, chronic disease prevention, and community-based research including Health Nexus, Region of Peel Department of Public Health, and the Heart and Stroke Foundation of Ontario. They are also actively involved in the Stroke Local Advisory Committee (Toronto), which meets regularly at the CRC and includes staff representation from eight other organizations: Bridgepoint Health, Central Neighbourhood House, 416 Drop-in Centre, Ontario March of Dimes, Sherbourne Health Centre, South East Toronto Stroke Network at St. Michael’s Hospital, Toronto Central Community Care Access Centre, and Toronto Public Health.



IRs from the CRC, India Rainbow Community Services of Peel, Sudbury Women’s Centre and Immigrant Women Services Ottawa recruited women who are marginalized to participate in focus groups which have led to many outcomes, including the development of eight Elements of Health which we believe must be in balance to prevent stroke: family, spirituality, physical health, the environment, emotional health, finances, community and social networks, and our experience of the health care system. We have moved from research to action to develop and implement stroke prevention and other health strategies in “Women’s Health Circles” with women marginalized by virtue of their cultural, linguistic, and socio-economic oppression. These intimate, sharing and caring, peer-led small groups were cited by women who are marginalized as the best way to deliver, learn and act on many different health issues for and about women who are marginalized. Key to Women’s Health also developed an accessible quality Lay Health Educator Program to train the IRs to deliver: the Women’s Health Circles alongside health professionals; a training program for health and social service providers; and comprehensive training manuals; with the intention that, with support, these programs can be delivered by other organizations in future.

CRC IR Jarman said “as a lay health educator, I want to do more out there in the community with community health centres and hospitals such as St. Mikes, to assist with holistic after care including conducting Women’s Health Circles to promote health and well-being among women, keeping them informed about their health needs. I would love to see this practice put in place as part of the health care system to prevent other serious health problems that stress, poverty and isolation bring on. I think this methodology is workable if done on a regular basis, at drop-ins, meal programs, shelters and wherever we find women, on their turf!” For more information about Key to Women’s Health manuals visit www.owhn.on.ca.



Housing

The year 2009 was one of change, transition and anticipation – not unlike the year for many of our neighbours in Regent Park. Around us, people are moving in to new buildings, moving out of their homes or contemplating the prospects of moving in the next number of years. Stability is not the watchword for our neighbours – nor for us.

With the imminent re-development of our building, we moved ourselves lock, stock and barrel into four different spaces thanks to our neighbours/partners. Thanks to the good graces of the Parks, Recreation and Forestry staff in Regent Park, we have use of their north recreation centre for our drop-in and housing office and we have use of their kitchen in the south community centre to cook our meals and store our food. Thanks to Dixon Hall, we have use of one of their office townhouses as our main office. And thanks to Toronto Community Housing, we have had the use of part of an office townhouse for worship space and auxiliary office space.

While “home” was in upheaval, our work was not.

In housing, we continue:

- to advocate in city-wide partnerships for deeply affordable housing, notably in the rooming house sector.
- to work with people to find affordable housing in a very tight market or to help them keep their housing through supports, mediation or referral.
- to provide housing in our two rooming houses
- to make remote preparations for our 87 units of housing in the new building

At the drop-in we continue, under adverse circumstances, to offer a freshly-cooked lunch daily for people who use the drop-in as their living/dining room or for those who are simply in need of nutritious food in a friendly environment.

It really is thanks to the good graces of our volunteers and staff that there has been no appreciable difference in the quality of our programs. Despite tighter office space, limited storage space – just space in general! – CRC has been able to continue to make positive contributions in the lives of the people we encounter.



Regent Park United Church

The little congregation of Regent Park United Church still continues to meet and be the spiritual centre of CRC. With no church to gather in while we re-build, we meet on Thursdays at noon in a townhouse. We also continue to closely support the West Don Area Ministry project of the United Church that is exploring how the church can be present in these newly burgeoning neighbourhoods west of the river.

Advocacy

Poverty reduction, affordable housing, social assistance reviews, accessible and safe childcare and access to food are all things that the CRC advocates strongly for. We work with other social service agencies, community members and friends from Fairlawn Avenue United Church to champion change.

Did you know that affordable housing as defined by Canada Mortgage Housing Corporation is 80% of the average rent, and in Toronto, the average market rent for a one-bedroom is \$900 per month. Did you also know that a single adult on Ontario Works or the Ontario Disability Support Program receives \$364 and \$464 respectively as their shelter allowance [rental portion] each month? Rooming houses provide the most affordable housing in the private market for low income people, yet the City of Toronto zoning by-laws prohibit them in large areas of the City, leaving many people without housing. The CRC has been deeply involved in strategies to change public policies such as by-laws governing rooming houses. Our efforts are heard at a multitude of levels, locally, provincially and federally. In 2009 we worked hard to ensure the voice of the vulnerable continues to be heard!





Board of Directors 2009

CRC

40 Oaks
Building Lives. Creating Community.

Board of Directors

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Michael Bourgeois
Don Brown
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2009 Donors to Operations of The Toronto Christian Resource Centre



Major Sustaining Benefactor

Gifts of over \$10,000 per year committed for 3 years

\$20,000-\$25,000

Greig & Carolyn Clark, Steve & Jacqui Rogers, Chris & Joy Carder

Major Benefactors

Annual gifts of over \$5,000

\$30,000-\$50,000

Peter Grosskopf, The Toronto Dominion Bank

\$20,000-29,999

Fairlawn Avenue United Church

\$10,000-19,999

Rosedale United Church

\$5,000-9,999

Boiler Inspection and Insurance Company, Riverdale Economic Ministry, St. Andrew's United Church, Timothy Eaton Memorial Church



Supporters

Annual gifts up to \$4,999

\$2,500-\$4,999

Fusion Learning Inc., Royal Bank of Canada, The Olive Branch Community Church, Downtown Jam, Donald & Ann Cooper, John & Deborah Deacon, Paul & Jannie Mills

\$1,000-\$2,499

Don Westmoreland Beaver Bible Class, The Daniels Corporation, Jennifer Wootton Regan, Rogers Communications, Million Dollar Round Table, Art Dayfoot, Paul Dowling, Thomas McCauley/Sandra Cruickshank, Michael/Linda Spears, Kelly Willis, Marilyn Wright, Bloor Street United Church, Eglington St. George's United Church, Trinity St., Paul's United Church, Westmoreland Beaver Bible Class, Carmel Hill, Thomas Clarke

\$500-\$999

Andrew Moor, Bill or E. Judy Haust, Francois Desjardins, David Hill, Bruce Patterson, Brian Ford, Ken Dewaal, Jean Davy, Clearview Statagic Partners Inc., Barb Robertson, Buttcon Limited, Vincor International Inc., Davies Ward Phillips & Vineberg LLP, The Franchise Company, Alex Daschko, Derek Wishart, Barbara Hall, Ann MacDiarmid, Michael Bourgeois & Marilyn Legge, Ray Murrill, Catherine Paterson, John Waldie, Northlea United Church, Kevin Higgins, Heather McPherson, Brian Ford & Kristy, Duncan, Thomas Vincent

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Fax: 905-883-3147

**AUDITOR'S REPORT
 ON SUMMARIZED FINANCIAL STATEMENTS**

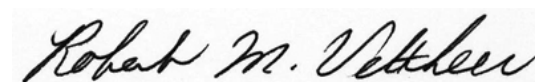
To the Members of Toronto Christian Resource Centre:

The accompanying summarized financial statements are derived from the complete financial statements of Toronto Christian Resource Centre as at December 31, 2009 and for the year then ended. In my auditor's report on the complete financial statements, dated May 18, 2010, I expressed a qualified opinion because I was unable to satisfy myself concerning the completeness of revenues from donations and fundraising.

The fair summarization of the complete financial statements is the responsibility of management. My responsibility, in accordance with the applicable Assurance Guideline of the Canadian Institute of Chartered Accountants, is to report on the summarized financial statements.

In my opinion, the accompanying financial statements fairly summarize, in all material respects, the related complete financial statements, in accordance with the criteria described in the Guideline referred to above.

These summarized financial statements do not contain all the disclosures required by Canadian generally accepted accounting principles. Readers are cautioned that these statements may not be appropriate for their purposes. For more information on the entity's financial position, results of operations and cash flows, reference should be made to the related complete financial statements.



Robert M. Veltheer, C.A.
 Licensed Public Accountant

Richmond Hill, Ontario
 May 18, 2010

**Toronto Christian Resource Centre
 Summarized Financial Statements**

For The Year Ended December 31, 2009

	2009	2008
Operating Revenue		
Operating grants	\$ 273,448	\$ 338,349
Amortization of capital grant	43,300	43,300
United Church of Canada contribution	122,746	149,079
Donations	372,350	201,112
Fees for service	48,978	94,996
Rent	44,031	45,066
Forgiveness of loan	10,404	10,404
	\$ 915,257	\$ 882,306
Expenses		
Building occupancy	\$ 64,271	\$ 78,078
Depreciation	55,040	56,086
Direct program expenses	76,126	62,218
Fundraising & promotion	49,489	26,822
Office & supplies	35,743	41,916
Professional fees	51,268	41,625
Staffing	452,890	482,475
Travel & van operation	14,481	14,870
	\$ 799,308	\$ 804,090
Excess (Deficiency) Of Revenue Over Expenses	\$ 115,949	\$ 78,216
Net Assets Beginning Of Year	374,608	296,392
Net Assets End Of Year	\$ 490,557	\$ 374,608
Composition Of Net Assets		
Fixed assets	\$ 4,242	\$ 2,579
Unrestricted net assets	345,474	273,651
Internally restricted net assets	20,000	40,000
Externally restricted net assets	120,841	58,378
	\$ 490,557	\$ 374,608

Complete audited financial statements are available from the offices of the Centre.

Our Service Partners

Here at the CRC we recognize the importance of developing and maintaining strong partnerships; therefore we'd like to thank our partners for assisting us in providing our innovative programs.

Centre for Community Learning
and Development

Dixon Hall

Daniel's Corporation

Fairlawn Avenue United Church

Salvation Army 614

Neighbourhood Legal Services

Regent Park Community Health Centre

Regent Park Focus

Toronto District School Board

Toronto Community Housing Corporation

Kiwanis Boys and Girls Club

Neighbourhood Information Post

SEAS

City of Toronto

Parks Forestry and Recreation

Toronto Public Library

ArtHeart

Sherbourne Community Health Centre

Good Shepherd Ministries

St. Peter's Anglican Church

Wellesley Institute

Woodgreen Community Services

Last, but certainly not least our many
volunteers and participants

Long Term Special Supporters

We gratefully acknowledge the long term significant support of :



The United Church of Canada



Toronto United Church Council



City of Toronto



40 Oak Street, Toronto, Ontario M5A 2C6

Tel: 416 363 4234 | Fax: 416 363 7006 | crc@tcrc.ca

Visit our website at tcrc.ca for more information about the Centre and its many programs.

Charitable No. 108114133 RR0001