



2010  
Annual Report

Building Lives. Creating Community.

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“Thank you to the Staff, Board and Volunteers and Participants.”



## Message from the Chair and Executive Director

### Message from the Chair and Executive Director

2010 has gone by quickly. We are hopeful that as you read through this report you will get a glimpse of what we do and where we are heading.

So much has been accomplished this year. We now have dedicated resources to further develop our food programming and advocacy. We continue to provide parents with support to enable them to effectively parent their children. All programs that were once shouldered by a few staff are now being appropriately resourced so we can continue to meet the needs of the community, while planning for the future. At the same time, much of what we have always done continues to get done. Our Drop In and Housing programs help thousands of people each year, providing a supportive and nurturing place for people who often feel vulnerable.

We also continue to deepen our relationships with various United Churches across the City, recognizing that good partnerships are needed to make a lasting difference to those we serve.

Our Board of Directors has worked hard to ensure we are ready and able to take on 40 Oaks, our largest program to date. Their leadership and dedication is unwavering. They have been instrumental in raising funds and finding new supporters - all of which has allowed us to succeed in our endeavours.

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Volunteers from across the City have worked tirelessly to raise funds, gather donations, and educate people on the issue of poverty. Others have worked diligently to plan special events or help us shape our plans for the future.

Our community continues to change. More than 400 families moved out of Regent Park in 2010 while fully half of Regent Park is a construction zone. Yet in the midst of all of the chaos, our community continues to provide us with support, whether through volunteering or providing us with input to our programming planning. They are there for us.

It is humbling to be involved in an organization that has so much support from many people and groups from our community and all over the City.

Thank you to the Staff, Board and Volunteers and Participants as we continue to Build Lives. Create Community. Together. 🌱

Greig Clark  
Chair

Debra Dineen  
Executive Director



## 40 Oaks



“40 Oaks” is an innovative project of the CRC and our largest project to date. It consists of 87 units of affordable, safe housing and a 10,000 square foot community hub where people can gather, develop, and participate in activities geared to their needs. The housing development is funded by the Affordable Housing Program, the Fairlawn Avenue United Church and the Rosedale United Church. The non-residential space is funded by charitable contributions. The project is nearing completion and is expected to be occupied very early in 2012.

A lush food garden will be located at the western front of the building, creating a place where fresh fruits and vegetables can be grown, harvested and used by individuals and by our drop in program. On the eastern front of the building, a reflective Peace Garden will stand as a reminder of loved ones lost as well as provide a place where we can collectively come to dream of a new and brighter future for our community.

The community hub inside 40 Oaks is a flexible space featuring The Rogers Family Room. During the day, the room will host a meal program as well a community living room – a place where all members of the community can gather, whether it’s dropping by for a cup of coffee or having an impromptu meeting. A quiet worship space will be the home to the Regent Park United Church and other faith groups. We are delighted to work with Toronto Urban Native Ministry as we plan our use of the worship space in 40 Oaks.



A commercial kitchen will enable food-related programming to become the centre of activity in Regent Park! 

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“A lush food garden will be located at the western front of the building...”

# CRC

## Community Programs



### MY Regent Park

Since 2010, and in partnership with 6 different agencies, the CRC is proud to have worked with over **257** parents who have participated and benefitted from the MY Regent Park program. This important initiative supports youth aged 12-17 years in making positive lifestyle choices while strengthening their ability to cope with any losses or changes they may encounter along the way. Each youth is paired with a mentor who helps them complete a personal plan and access programs and services in the Regent Park community and elsewhere. The program offers a number of activities and events that promote participation, relationship building, experiential education and civic engagement. In addition, the program offers support for parents, families, and community groups in the form of training and information sharing.

### Advocacy

Since inception, the CRC has always been a strong advocate for poverty reduction, affordable housing, social assistance reviews, accessible and safe

childcare and access to food. In 2011, through Fairlawn Avenue United Church partnership and funding, we will hire a Community Advocacy Worker to assist us in working with members of the community to better understand community priorities and advocate changes to public policy.

### Sunday in the Park

As the lead organizer, the CRC, along with other partner agencies, residents, and volunteers, held the 2010 summer festival, Sunday in the Park at Lord Dufferin Public School. **Thousands** of people came to enjoy an impressive line-up of local entertainers, children's performers, food vendors, market places, raffle prizes and a large community barbeque. This much awaited, daylong event is a time where we all come together to meet one another and celebrate the vibrancy and diversity of the Regent Park community.

### Food Access

CRC has a long history of providing food with the vision of creating a future where no one needs a food bank again. We also recognize that food can be a

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powerful catalyst for bringing people and communities together. That is the reason we strongly support the gardening program that gives residents the opportunity to grow fresh fruits and vegetables for their families. Today, approximately 210 families actively garden in the community while an additional 100 families are on a waiting list for garden plots.

Because there was no commitment to replace the community gardens in the revitalized Regent Park, the CRC has worked with the City of Toronto, the Daniel's Corporation, residents and partner agencies to find a replacement for ground level gardening space and to identify other alternatives.

Some of the alternatives explored include roof tops, raised planter beds, and fruit bearing trees.



We are pleased that we were able to successfully negotiate with the City of Toronto the inclusion of a demonstration garden, outdoor oven, green house and market place area in the new

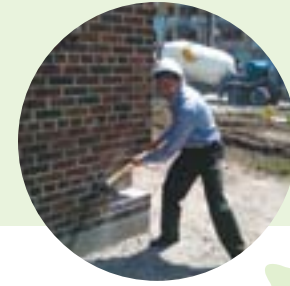
community park. Members of the community will now have a place to plant, harvest and prepare their foods. They will even have the opportunity to cook and sell fresh food made from their harvest.

A full commercial kitchen located in 40 Oaks will give the community access to food-based programming such as cooking classes, food nutrition classes, and information to improve food literacy.

Our drop in program will continue to provide hundreds of meals each day, while making small modifications to ensure the program is open to all members of our community.

### Asset Mapping Research Project (AMRP)

The Asset Mapping Research Project (AMRP) is an innovative program that provides people with the opportunity to build their skills and abilities by training them to become researchers.



## Housing

In 2010 AMRP conducted the following research projects involving **75** participants:

- Key to Women's Health: Marginalized Women, Inclusion and Stroke Phase III, (in partnership with Ontario Women's Health Network (OWHN) and the Ontario Stroke System)
- Health Research and Knowledge Translation: Including the Voices of Ontario Women (in partnership with OWHN)
- Hidden Exposures Phase 1: Qualitative Research to Develop Low Literacy Resources on Children's Environmental Health (in partnership with Fay & Associates and Toronto Public Health)
- Women's Health Circles (in partnership with Toronto Community Housing Corporation)

### Community Hub

The CRC has an on-going commitment to build partnerships and work collaboratively with partner agencies. To that end, we have been working to ensure the development of a Community Hub in 40 Oaks. Community Hubs provide shared spaces to community service organizations that offer a range of support such as language instruction,

job training, after-school programs and drop-in groups.

The new Community Hub at 40 Oaks will be a shared workspace model to connect social service organizations and allow for collaboration, information-sharing, networking, and community building. This will allow hub tenants to share administrative costs and reduce overhead while allowing effective partnerships to come to life.

This is a new concept, not just for CRC but also for the community as a whole. Never before has an organization within Regent Park attempted to provide space for multi-services under one roof, allowing community members to access a multitude of services within one facility. It's a bold, new and progressive step forward. And CRC is well equipped to do this. Historically we have been the home for emerging enterprises and programs and have provided an incubation space for many that have gone on to independence. Creating a Hub will be an extension of this model and a continuation of this history. 🌱

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### Rooming Houses

Rooming houses are the most affordable housing in the private market. CRC continues its long tradition of advocating (with others) for more licensed rooming houses throughout the City.

Currently we manage two rooming houses providing stable housing for **14** men. One rooming house, that we have been managing for 30 years but do not own, will be closing. This means that 4 units of affordable housing will be lost to this community. To prevent these men from being forced back into the shelter system, we were able to persuade the owner to delay the sale of the house until after the opening of 40 Oaks in 2012.

### Housing Help

Our housing workers help homeless men and women secure new housing. They also make efforts to stabilize existing housing for those who risk losing their homes. In 2010, we assisted over **4000** people with housing.

### Donations

For those with little to no personal possessions, we work with volunteers to seek out donations of gently-used clothing, furniture and household items. These donations help people turn their apartment into a home.

### Drop In

In 2010, from our temporary location, we served **28,000** nutritious meals to people who were in need of food and/or companionship. To help participants feel a real sense of belonging, we offered enhanced programming including cooking workshops, employment counseling, and recreational activities. We will continue to enhance our programs as we plan our move into 40 Oaks.



### 40 Oaks

40 Oaks will provide 87 units of deeply affordable housing to those who have been marginalized by poverty including the homeless and people with inadequate housing.

The units will be stable, permanent, high quality and safe. We are hopeful that the housing will serve as a foundation on which tenants can build better lives and develop positive community relationships both within 40 Oaks and with the wider community.

### Regent Park United Church

The little congregation of Regent Park United Church continues to meet and be the spiritual centre of CRC. With no church to gather in while we re-build, we meet on Thursdays at noon in a townhouse. We also continue to closely support the West Don Area Ministry project of the United Church to explore ways of establishing the church's presence in these newly burgeoning neighbourhoods west of the Don. 🌱



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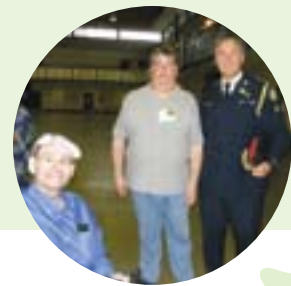
## CRC Staff

It is with sincere thanks that we acknowledge our dedicated staff team.

Debra Dineen  
 Phil Nazar  
 Bianca Martins Pham  
 Adonica Huggins  
 Bob Jackson  
 Ray Mallozzi  
 Simone McLaughlin  
 Michelle Brown  
 Paul Denison  
 Patricia Gardener  
 Andrew Mindszenty  
 Fos Askir  
 Jonathon Boxhill

*Executive Director*  
*Housing Manager*  
*Community Manager*  
*Asset Mapping Research Coordinator*  
*Drop In Coordinator\**  
*Drop In Coordinator*  
*Resource Coordinator*  
*Drop In Assistant*  
*Housing Worker\**  
*Housing Worker\**  
*Housing Worker\**  
*Parent Engagement Worker*  
*Parent Engagement Worker\**

*\*denotes part time or end of contract staff*



## Board of Directors 2010

### Board of Directors

Greig Clark  
 Michael Bourgeois  
 Alex Daschko  
 Paul Dowling  
 Kevin Higgins  
 Betty Hubbard  
 Tom McCauley  
 Jannie Mills  
 Linda Spears  
 Erik Mathiesen  
 Patricia Furguele  
 Neil Clarke  
 Scott Jaglowitz  
 Allan Horton

### Honourary Board

Chris Carder  
 Carolyn Clark  
 John Deacon  
 Ann MacDiarmid  
 Don Brown  
 Ann Cooper  
 Don Cooper  
 Ross Durant  
 The Most Rev. Terence Finlay  
 Hon. Peter Kent  
 Mike Masse  
 Steve Rogers  
 Wendy Thompson  
 Inga Toi  
 The Very Rev., The Hon. Lois M. Wilson  
 Marilyn Wright

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## Toronto Christian Resource Centre Annual Operating Campaign 2010 Donor Levels



### Benefactors (\$10,000 or more)

Joy & Chris Carder, Greig & Carolyn Clark, Patrick and Barbara Keenan Foundation, Steve & Jacqui Rogers, Rosedale United Church, TD Bank, Peter Enns



### Supporters (\$5,000 to \$9,999)

Fairlawn Avenue United Church, Fusion Learning Inc., Manor Road United Church, The Boiler Inspection & Inspection Company of Canada



### Friends (\$10 to \$4,999)



Colin Adams, Ricardo Agbay, Steve Allen, Margot Alward, Agnes Anderson, Anonymous, Jeff & Hanne Arnold, Wendy Atkinson, Georgina Atkinson, Lucie Baistrocehi, Jack & Beatrice Banks, Michael Barkley, Beth Baskin, Bruce Beecker, Ed Bilewicz, Michael Blair, Cindy Blakely, Carolyn & Ted Bloom, Michael Bourgeois, Michael Bourgeois & Marilyn Legge, Wilfred & Marion Boyce, Don Brown, Lester Brown, Jean Bruce, Constance Buck, Brian Burch, Martha Carpenter, David Caspari & Jane Somerville, Eric Castro, Allan & Bayla Cheskes, Thomas Clarke, Neil Clarke, Susan Cochrane & Bernie Teitelbaum, Mitchell Cohen, Barney Colvey, Paul & Joy Connelly, Jean Constantin, Donald & Ann Cooper, Cosburn United Church, Mary Costello & Brent Houlden, Diane Crocker, Crossroads Family of Ministries, Janet Dalicandro, Alex Daschko, Bill Dave, Jean Davy, Art Dayfoot, John & Deborah Deacon, Jack DeKlerk, Colleen D'Hondt & Kevin Roy, Debra Dineen, Michelle Dobbyn, Vivian Dobrich, Paul & Susan Dowling, Ross Durant, James Easto, Eglinton St. George United Church, Ekos Research Associates Inc., Emmanuel College Student Society, Encore Painting Ltd, Claudia & Mark Fieder, Terry Finlay, John & Susanne Flett, Marjorie & John Flower, David & Carolyn Ford, Forest Hill United Church Women, Carolyn Fowler, John Fox, Lana Frado, Pat & Frank Furguele, Leslie Gaetano, William Gibb, Robert Goodings, John & Sonia Gotziamin, Thomas & Jeanne Graham, Ian & Christie Gray, Katherine Green, Barbara Hall, Deborah Hart, Elenor & Peter Heinz, Dale Hewart, Valerie Hickey, Kevin Higgins, Anne Higgins, Carmel Hili, Hobart & William Smith Colleges, Betty Hubbard, Christine Hughes, Anna Huh, Robert Huibrechtse, Pat Hynes, Bill James, Michael Johnstone, Marlene Jones, Ann Katrusiak, Andy Keith, Peter Kent, Sheryl Kerr, Donald & Evelyn Kidd, Cameron Killoran, Kathie Kilpatrick, Jean Kilpatrick, Kingston Road United Church, John & Betty Klassen, Judge Gloria Klowak, Glenn & Jann Kosick, George Leard, Simon Liang, Janet Logan, Barbara Lord, Ann MacDiarmid, Laurie MacLachlan, Paul & Sarah MacLean, Kathleen & Douglas Magladry, Tim Magwood, Michael Masse, Erik Mathiesen, Brad McCamus, Elaine McCarthy, Patricia McCarthy, Thomas McCauley, Michaela McClure, Susi McCord, Jim & Cynthia McKibbin, Robert & Rosemary McLeese, Barb McNinch, Heather McPherson, Paul & Jannie Mills, Virginia Mills, Barry Morris, Stephen & Judy Morson, Stephen Mosher, Robert Mrvelk, Greg & Marilyn Muir, John Mullaly, Ray Murrill, Olga Nazar, Nelson Arthur Hyland Foundation, Newport Securities LP, Douglas Norris, Northlea United Church Women, Gail Nyberg, Victoria Obedkoff, Olive Branch Community Church, Irwin Ozier, Joseph Palozzi, Catherine Paterson, Scott Patterson, Bruce & Barbara Patterson, Doryne & Andy Peace, Carol Peckett, Al Perttula, Catherine Picard, Robert Pike & Lucill Cote, Howard & Sonia Platnick, Jennifer Ponsonbi, Lloyd Porter, Beverley Price, Nest Pritchard, Barbara Quinn, Bob Rae, Helen Ricker, Nancy Robertson, Cindy-Lee Rogers, Jane Rounthwaite, Vivian Runnalls, Jim Russell, Karen & Cassie Russell, Janet & Gary Schlee, Johanna Selles, Shirley Shimamori, Alice Shulman & Jeff Clark, Linda & Michael Spears, Allan Stokell, Nancy Sutherland, Charles Sweetman, Amy Talbert, Tammsalu Dentistry Professional Corporation, Jane Taylor, Bernard Teitelbaum, The BLG Foundation, The Franchise Company, Wendy Thompson, Meg Thompson, Christine Thrussell, Timothy Eaton Memorial United Church, Elizabeth Tinker, Toronto Tennis City, Toronto United Church Council, Trinity St. Paul's United Church, Tony Valle, Manon Vallieres, Vicki VanScheper, Beverley Vanstone, Angela Vendramin, Thomas Vincent, John Waldie, Ruth Walker, David Walsh, Lawrence Ward, Larry Webb, Lorne West, Westmoreland Beaver Bible Class, Janet Whitney, WideWorld Properties, Mary Wilkinson, Kelly Willis, Derek Wishart, David Wolfenden, Paul Woolner, Jennifer Wootton Reagan, Marilyn & Stewart Wright, Ada Wynston, David Young, Bill Young



**Robert M. Veltheer BA, MBA, CA**  
**Licensed Public Accountant**

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 Richmond Hill ON L4C 8X6 Canada

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robert@rveltheer.com

Fax: 905-883-3147

**AUDITOR'S REPORT  
 ON SUMMARIZED FINANCIAL STATEMENTS**

To the Members of Toronto Christian Resource Centre:

The accompanying summarized financial statements are derived from the complete financial statements of Toronto Christian Resource Centre as at December 31, 2010 and for the year then ended. In my auditor's report on the complete financial statements, dated June 28, 2011, I expressed a qualified opinion because I was unable to satisfy myself concerning the completeness of revenues from donations and fundraising.

The fair summarization of the complete financial statements is the responsibility of management. My responsibility, in accordance with the applicable Assurance Guideline of the Canadian Institute of Chartered Accountants, is to report on the summarized financial statements.

In my opinion, the accompanying financial statements fairly summarize, in all material respects, the related complete financial statements, in accordance with the criteria described in the Guideline referred to above.

These summarized financial statements do not contain all the disclosures required by Canadian generally accepted accounting principles. Readers are cautioned that these statements may not be appropriate for their purposes. For more information on the entity's financial position, results of operations and cash flows, reference should be made to the related complete financial statements.



Robert M. Veltheer, C.A.  
 Licensed Public Accountant

Richmond Hill, Ontario  
 June 28, 2011.

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**Toronto Christian Resource Centre**  
**Summarized Financial Statements**

FOR THE YEAR ENDED DECEMBER 31, 2010

	2010	2009
<b>OPERATING REVENUE</b>		
Operating grants	\$ 367,866	\$ 273,448
Amortization of capital grant	7,235	43,300
United Church of Canada contribution	86,698	122,746
Donations	262,317	372,350
Fees for service	63,433	48,978
Rent	46,208	44,031
Forgiveness of loan	10,404	10,404
	<b>\$ 846,161</b>	<b>\$ 915,257</b>
<b>EXPENSES</b>		
Building occupancy	\$ 41,036	\$ 64,271
Depreciation	18,954	55,040
Direct program expenses	68,631	76,126
Fundraising & promotion	21,262	49,489
Office & supplies	36,834	35,743
Professional fees	34,565	51,268
Staffing	479,583	452,890
Travel & van operation	12,030	14,481
	<b>\$ 712,895</b>	<b>\$ 799,308</b>
<b>EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSES</b>	<b>\$ 133,266</b>	<b>\$ 115,949</b>
<b>NET ASSETS BEGINNING OF YEAR</b>	<b>490,557</b>	<b>374,608</b>
<b>NET ASSETS END OF YEAR</b>	<b>\$ 623,823</b>	<b>\$ 490,557</b>
<b>COMPOSITION OF NET ASSETS</b>		
Fixed assets	\$ 2,927	\$ 4,242
Unrestricted net assets	425,594	345,474
Internally restricted net assets	100,000	20,000
Externally restricted net assets	95,302	120,841
	<b>\$ 623,823</b>	<b>\$ 490,557</b>

Complete audited financial statements are available from the offices of the Centre.

## Our Service Partners

At the CRC we recognize that Partnerships are important to the work we do; we would like to thank our partners for assisting us in providing our innovative programs.

Centre for Community Learning and  
Development

Dixon Hall

Daniel's Corporation

Fairlawn Avenue United Church

Salvation Army 614

Neighbourhood Legal Services

Regent Park Community Health Centre

Regent Park Focus

Toronto District School Board

Toronto Community Housing Corporation

Kiwanis Boys and Girls Club

Neighbourhood Information Post

SEAS

City of Toronto

Toronto Public Library

Artheart

Sherbourne Community Health Centre

Good Shepherd Ministries

Wellesley Institute

Last, but certainly not least our many  
volunteers and participants.

### Long Term Special Supporters

*We gratefully acknowledge the long term significant support of :*



The United Church of Canada



Toronto United Church Council



City of Toronto



40 Oak Street, Toronto, Ontario M5A 2C6

Tel: 416 363 4234 | Fax: 416 363 7006 | [crc@tcrc.ca](mailto:crc@tcrc.ca)

Visit our website at [tcrc.ca](http://tcrc.ca) for more information about the Centre and its many programs.

Charitable No. 108114133 RR0001

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